

# Catering Terms and Conditions 2019

Catering numbers can only be increased 7 business working days prior to the function. Cancellations or changes will only be accepted 7 business days prior to your function. On the day of your event, your catering order must be paid in full- even if you have less guests on the day. Decreases in numbers and cancellations will be accepted up to 5 working days prior to the function or full charge will be applied.

## WEEKEND ORDERS AND SURCHARGES

All orders placed on Sunday need to reach a \$200 minimum

All orders placed on Sunday need to reach a \$200 minimum spend and will incur a 10% surcharge.

## TRADING TIMES

7 days a week, from first to last order.

## GST

The prices quoted are inclusive of all applicable GST charges.

## ORDER ALTERATIONS

We always try to accommodate changes in catering numbers. Small office catering changes must be lodged by 2.00pm the day prior to the order.

## LAST MINUTE/ SAME DAY ORDERS

Same day orders will incur a \$10 admin fee. Our team is available to assist you and as a result we will make every effort to provide catering for last minute orders. We appreciate that you may not always be notified in advance of forthcoming function, therefore we will do our best to help. Leave it to us and we can see what we can do.

## CANCELLATIONS

We require 24-hour notice on cancellations. If you cancel a meeting on the day of delivery, we'll waive the cost if the food can be reallocated or if the food has not been made. If the food has been made and we can't reallocate it elsewhere, you'll be charged the full fee for your order.

## PRICING FLUCTUATIONS

All prices are correct at time of printing and are quoted on current costs. These may vary at any time. Due to seasonal or supplier shortages Auscart's Racing reserves the right to alter or adapt menus or services. All prices are inclusive of GST.

# Pizza Terms and Conditions 2019

## **AVAILABLE TIMES**

### **Casual Menu**

*Tuesday - Sunday 11:30am – 9:30 pm*

### **Gourmet Menu**

*Saturday - Thursday 11:00am – 2:00pm, 5:00pm – 10:30pm*

*Friday 11:00pm – 11:00pm*

## **SERVICE**

Auscarts extensive menus, cater for large and small groups. Please book early, as arrangements must be made, ideally 1 weeks in advance. Please read catering terms and conditions.

## **CONFIRMATION OF CATERING**

To ensure catering can be supplied, orders should be placed two weeks prior to your event. Final numbers and special requirements are required one week prior to your event.

## **ROOM HIRE**

Minimum catering spend of \$200 to receive function room hire complimentary. If the minimum spend is not met, the room hire will come at a charge of \$50p/h.

## **SERVICE STAFF**

Service staff are available upon request. In general, when service staff are required, the earlier they are booked, the more likely we will be able to fulfil your request. Service staff \$45 p/h, minimum 3 hours. Minimum is 20 guests where this is compulsory.

## **MINIMUM NUMBERS**

All menus require a minimum number (except for platters and pizzas)

## **SPECIAL DIETARY NEEDS**

All special dietary requirements, need to be made known, at least 72 hours prior to your function. Were able to cater for all dietary requirements, provided we receive sufficient notice.